



Differentiated Services: Implementing ART in Pharmacy Settings

Subtitle: Expanding Access Through Community-Based Models

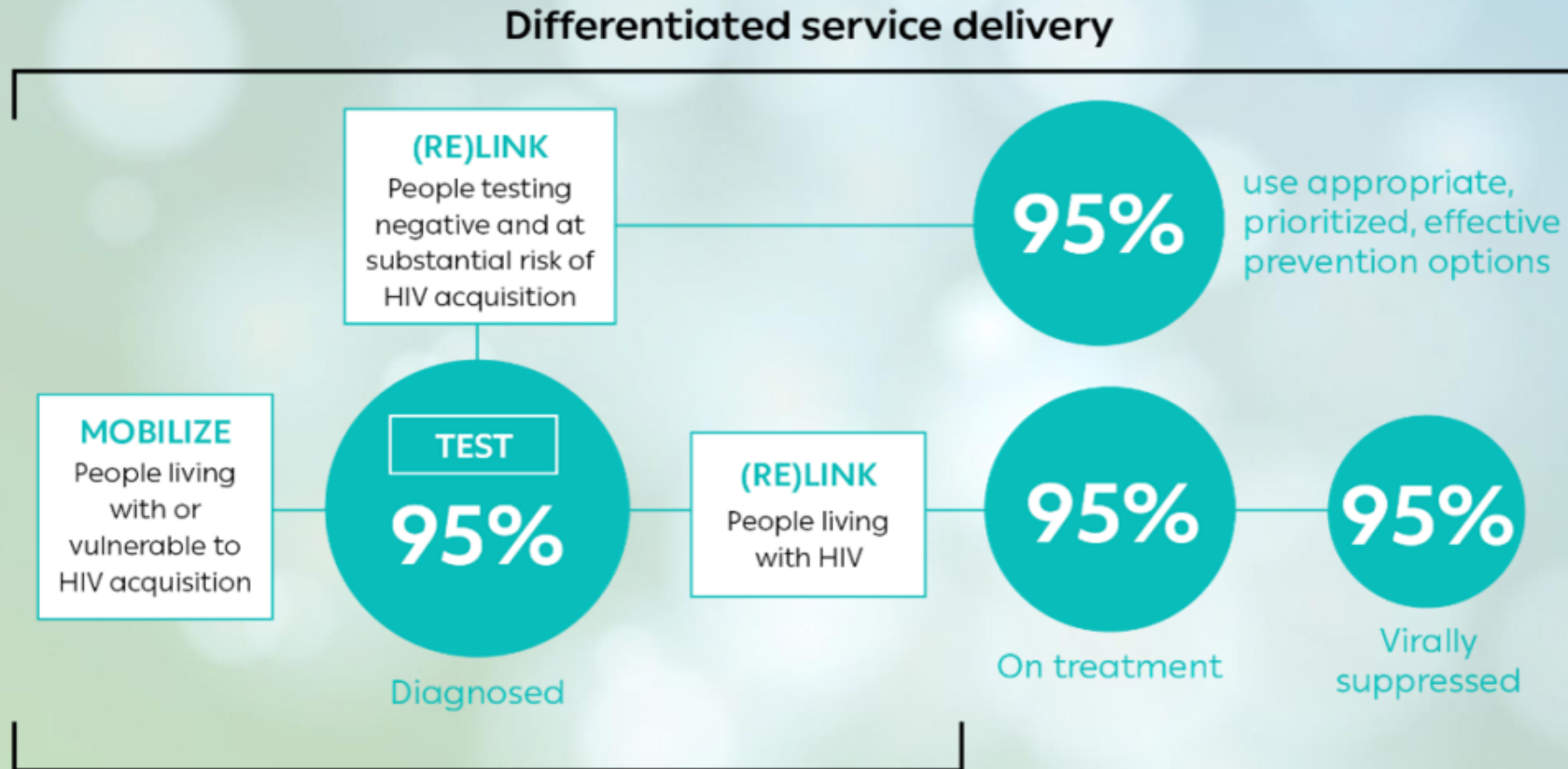
Presenter: Bobbi Wisekal, PharmD, AAHIVP

HIV Clinical Pharmacist

Affiliated with AIDS Healthcare Foundation and CVS Pharmacy



Figure 1: Differentiated service delivery is applicable across the HIV care continuum



Differentiated HIV testing services

Key Message:

- DSD tailors services by client need, status, and preference
- Focused on **decentralized, client-centered** models
- Includes both **treatment and prevention** options

The Role of Pharmacies in DSD

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- 90% of Americans live within 5 miles of a pharmacy
- Pharmacists = trusted providers with medication expertise
- Low-barrier access for marginalized populations
- Ideal site for **both ART and HIV prevention** services

Talking Points:

- Pharmacy accessibility can bridge clinical gaps, especially rural or underserved
- Include mention of extended hours, no appointment needed, walk-in availability

Pharmacy-Based HIV Prevention

PEP, PrEP, and Condom Distribution

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- **PrEP/PEP Implementation:**
 - Pharmacist-led initiation under CPAs or standing orders
 - Routine screening, counseling, and follow-up
- **Condom Access:**
 - Over-the-counter barrier methods
 - Normalizing preventive behavior at pickup points

Talking Points:

- Many states allow pharmacist-initiated PrEP/PEP
- Condoms = cornerstone of prevention; pharmacies as trusted outlets

ART Implementation in Pharmacy Settings

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Patient journey from diagnosis → stabilization → maintenance

Bullets:

- Multi-month dispensing (MMD) for stable clients
- Routine ART refills + adherence counseling
- Coordination with clinics for lab monitoring

Talking Points:

- Showcase how pharmacists reduce burdens on clinics
- Note integration into digital systems, adherence alerts, med sync



Real-World Impact + Challenges

Benefits

- ↑ Retention in care
- ↑ Viral suppression
- ↑ PrEP uptake where offered
- ↑ Patient satisfaction

Challenges

- Regulatory barriers (scope of practice)
- Lab coordination/logistics
- Reimbursement models

Talking Points:

- CDC, WHO, [PMC7485061](https://pubmed.ncbi.nlm.nih.gov/37485061/)
- Encourage support for legislation expanding pharmacist authority



Next Steps in Pharmacy-Based HIV Care

Bullets:

- Expand pharmacist scope of practice for PEP/PrEP/ART
- Fund pharmacy integration in HIV service delivery
- Promote partnerships between public health + community pharmacies
- Continue to reduce stigma by normalizing care at every access point
- Normalize discussing at risk behaviors without shaming