

AN OPEN DOOR FOR CARE –

IMPLEMENTING A WALK-IN SEXUAL

HEALTH CLINIC IN DOWNTOWN

SAO PAULO, BRAZIL

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AHF Community Sexual Health Clinic- Sao Paulo, Brazil

AMSTERDAM

FAST-TRACK CITIES 2023

September 25-27, 2023 | RAI Amsterdam Convention Center

× City of
× Amsterdam

× GGD
× Amsterdam

IATAC
INTERNATIONAL ASSOCIATION
OF PROVIDERS OF AIDS CARE

FAST-TRACK CITIES
INSTITUTE

Introduction

- Impoverished and socially excluded individuals are highly vulnerable to sexual health issues and STIs.
- Discriminatory barriers in health services may further aggravate their susceptibility.
- The availability of easily accessible, comprehensive sexual health services could facilitate prevention and care, reducing complications and interrupting chains of transmission.
- Non-discriminatory services can provide first access to health services for a wide range of vulnerable people.



Needs Assessment and Planning



1. Identify the local to set up a clinic
2. Identify specific needs of potential clients by mapping the area and interviewing target populations;
3. Plan medical services, supplies, and biomedical aids;
4. Develop quality care tools and inclusive communication strategies;
5. Provide training to healthcare workers for non-discriminatory care;
6. Identify potential barriers and facilitators.

Innovation



- Community engagement: capacity building, community-driven solutions;
- Individualized care (addressing specificities, including medication);
- Electronic medical system: data collection to strategic information about KP, programmatic data for action/advocacy.



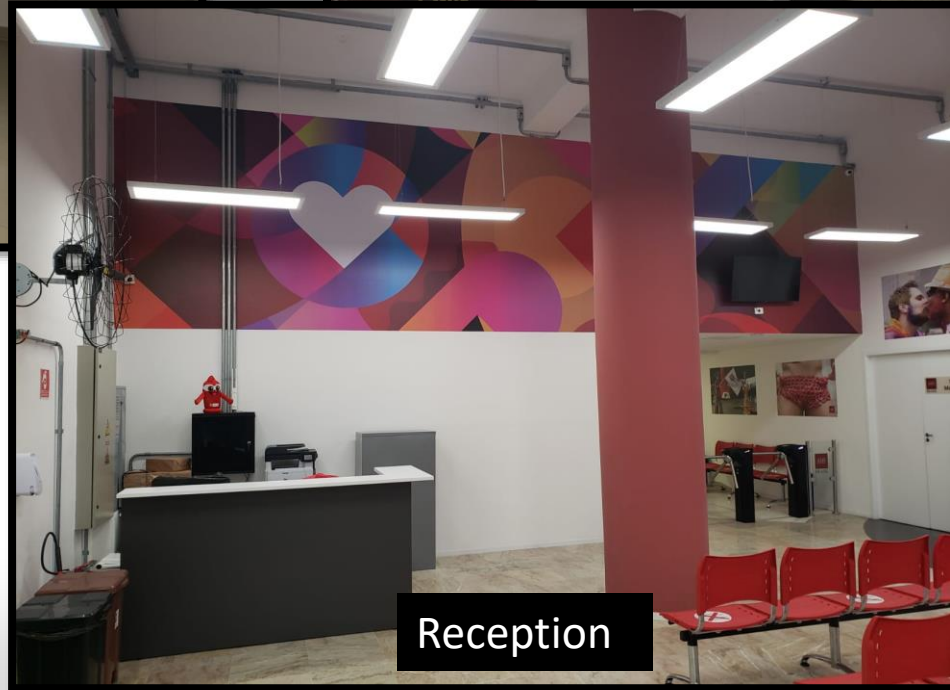
Innovation



Consultation's rooms



Training room



Reception

Client´s Profile

(AHF Brasil Sexual Health Clinic São Paulo/Brazil, Dec 2022 – Sept 15th, 2023)

Schooling

12-17 years 42,5% (494/1,162)

12 years 35% (411/1,162)

>=17 years 9% (108/1,162)

 **3%** (46/1,409)
transwoman

 **0.1%** (2/1,409)
intersex

Sexual Orientation

 **44%** (508/1,171)
gay

 **37%** (429/1,171)
heterosexual

 **13%** (157/1,171)
bisexual

Race/color

 **White 46%** (646/1,402)  **Yellow 1%** (12/1,402)

 **Brown 30%** (418/1,402)

 **Black 21%** (292/1,402)  **Indigenous 0.6%** (8/1,402)

Income (monthly)

520-1300 USD 33% (407/1,208)

260-520 USD 31% (377/1,208)

130-260 USD 12% (152/1,208)

No income 10% (122/1,208)

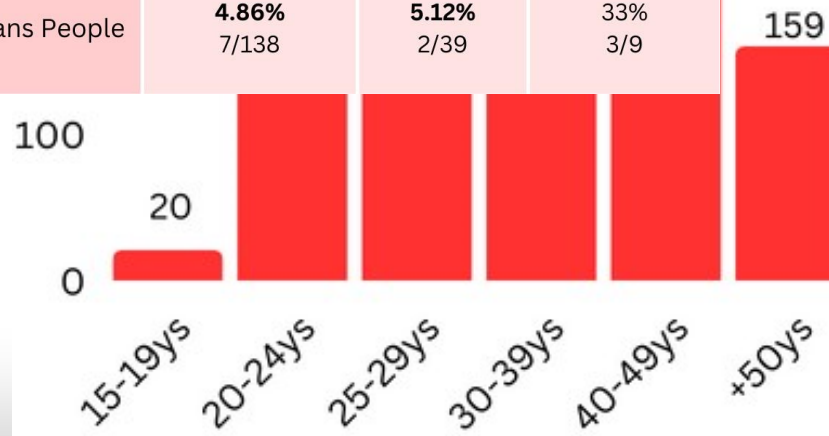
Medical Findings

(AHF Brasil Sexual Health Clinic Client´s Profile
São Paulo/Brazil, Dec 2022 – Sept 15th, 2023)



Testing (positivity ratio)

	All rapid tests (HIV, Syphilis, Hep B and C)	HIV rapid test	Syphilis rapid test
All clients	2.88% (143/4,714)	2.28% (30/1,315)	10.21% 100/977
Cis People	2.93% 136/4638	2.26% 28/1236	11.2% 97/862
Trans People	4.86% 7/138	5.12% 2/39	33% 3/9



Main STI Syndromes (treatment initiation)

Urethritis/ discharges 446

Syphilis 132

Ulcers 230

Genital warts 60

Challenges

Total of clients attended per month

400



- Dashealth
- Status De Atendimento
- MEDICAL TEAM
- Profissionais
- Pacientes
- Agenda De Pacientes**
- Agenda Do Profissional
- Assinar Laudo
- Pedidos De Exames
- Encaminhamentos
- Retornos
- INTEGRAÇÕES
- CONFIGURAÇÕES
- Procedimentos Médicos
- Digitalização
- PAINEL DE CHAMADAS
- Telas
- Salas
- Vídeos
- Chamar

Agenda De Pacientes

Mostrando 1 de um total de 15 de 2,962 registros Limpar todos os filtros

Pacientes 21/09/2023 a 21/09/2023

na unidade **2** faltas **0 %**

Carlos Eduardo De Oliveira

triagem **0** profissional **1**

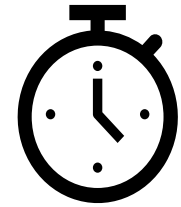
Ederson Renam Baptista Silva

triagem **0** profissional **0**

[+ Adicionar agenda de pacientes](#)

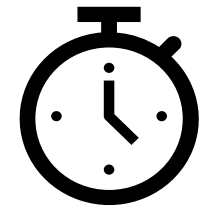
▼ Data ▼ Serviço ▼ Especialidade ▼ Profissional ▼ Id Do Paciente ▼ Etapa ▼

<input type="checkbox"/> Data	↕ Hora	↕ Check-In	Chamar	Etapa	↕ Id Externo Do Paciente
<input type="checkbox"/> 21/09/23	15:55 - R - 0	-		00:30:14 →	1177
<input type="checkbox"/> 21/09/23	15:53	-		00:31:58 →	1457
<input type="checkbox"/> 21/09/23	15:10 - R - 0	-		ALTA	542
<input type="checkbox"/> 21/09/23	14:49	-		ALTA	1456
<input type="checkbox"/> 21/09/23	14:11 - R - 0	-		ALTA	▲ 940
<input type="checkbox"/> 21/09/23	13:53	-		ALTA	1455
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<input type="checkbox"/> 21/09/23	13:27	-		ALTA	▲ 1453
<input type="checkbox"/> 21/09/23	13:19	-		ALTA	1452
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12:00-12:59

PEAK TIME

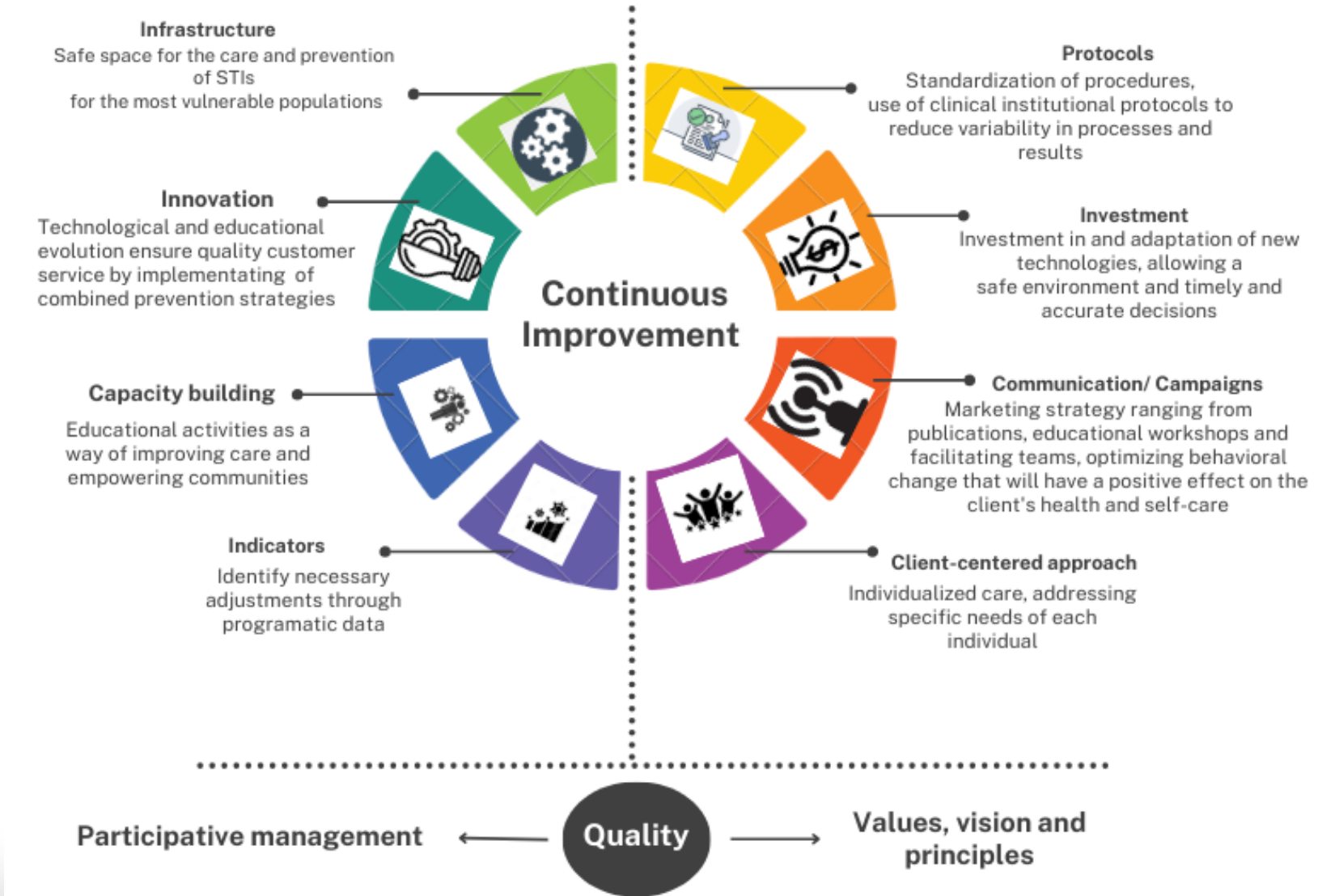


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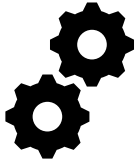
Average length of stay



Lessons Learned: Continuum Quality Care



Way Forward



- Improvements in our Electronic Health System and Data Management



- Reaching the Specific Population (Peer-to-Peer Strategies, Communication, Community Activities)



- Operational Research



Acknowledgment

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