



HIV Care Continuum Panel June 11, 2023, 13:45-15:00

# Impact Innovation: Utilizing mHealth Interventions to Advance Equity in the HIV Care Continuum

Karen Ingersoll Ph.D., ABPP, Professor of Psychiatry & Neurobehavioral Sciences,  
University of Virginia

**Adherence 2023 • June 11-13 • Puerto Rico**



# What is mHealth?

- Digital health platforms
  - Prompt behaviors and self-monitoring
  - Provide summaries of behaviors
- Mobile devices (smartphones, tablets)
- Wearables (sensors, watches linked to apps)



# Promise of mHealth

- Reach PWH where they are
- Connect PWH to care team or peers
- Enables care anywhere
- Convenient
- Popular
- Accepted
- Provide theory-based, evidence-based tools





# Equity

## EQUALITY:

Everyone gets the same – regardless if it's needed or right for them.



## EQUITY:

Everyone gets what they need – understanding the barriers, circumstances, and conditions.





# Sources of Inequity in Health & mHealth

## Social determinants that cause disparities

- Language
- Urban/Rural
- Race & ethnicity
- Country/World Region
- Income & education
- Reliable Internet access
- Cellular/smartphone access
- Continuity of email & phone number



# Sources of Inequity in HIV Care

## Pervasive STIGMA about:

- Poverty
- Sexual orientation
- Gender identity
- HIV positivity
- Mental Illness
- Substance use
- Addiction
- History of incarceration
- History of being unhoused
- Rurality



# Ethical concerns about mHealth interventions

- Could **worsen disparities**
- Typically tested/developed with PWH who are easy to reach
- Few address low literacy, Internet gap areas, and include diverse populations
  - (age group, race, gender, education level, disability, etc.)



# Towards equity

- Ensuring access to mHealth
  - Lifeline phones for Medicaid recipients and other affordable connectivity programs with high speed data
  - Providing smartphones
  - Providing stipends for smartphone plans
  - Providing data hotspots in low Internet access areas
  - Training PWH to use the tools with ease





# Towards equity

- Nothing about us without us
- From user-centered design to universal design
- Americans with Disabilities Act (ADA) compliance for:
  - Low hearing
  - Low vision
  - Color blindness
  - Need for hands-free devices/ speech based operation



# Towards equity

- mHealth innovations in HIV care could increase:
  - Access to care
  - Maintenance in care
  - Enacting self-change
  - Reduction of stigma
  - Connection to care
  - Support to and from peers



# Current state:

## Towards a more equitable future of mHealth interventions for HIV care

- involvement of diverse subpopulations
- continual testing of features' impact/usage
- including evidence-based features
- ensuring accessibility
- financial support for model mHealth programs



# Wish list for the equitable future of mHealth interventions for HIV care

- Addressing every step of the HIV care continuum
- Addressing HIV prevention
- Addressing health promotion with diverse subgroups
- Continual improvement and iteration
- Full inclusion of people with and at risk for HIV
- Adequate financing of dissemination of proven tools
- Integration of tools into all care/prevention programs



# Discussion

- What gaps or other needs should be considered for equity in mHealth for HIV?
- What else is working so far?
- What creative steps are being taken?



# Thank you! Gracias!

- Contact information:
  - Karen Ingersoll: [kes7a@uvahealth.org](mailto:kes7a@uvahealth.org)
  - Mobile: 1-804-651-6929