



SEVILLA

FAST-TRACK CITIES 2022

October 11-13, 2022 | Barceló Sevilla Renacimiento

NO8DO

AYUNTAMIENTO DE SEVILLA

IA PAC
INTERNATIONAL ASSOCIATION
OF PROVIDERS OF AIDS CARE



FAST-TRACK CITIES
INSTITUTE

Quality of Care for PLHIV Across 7 Fast-Track Cities (FTCs): Assessing Interpersonal Communication in Health Facilities

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Coordinated through support from USAID/PEPFAR (UNAIDS-IAPAC 15-City Project).

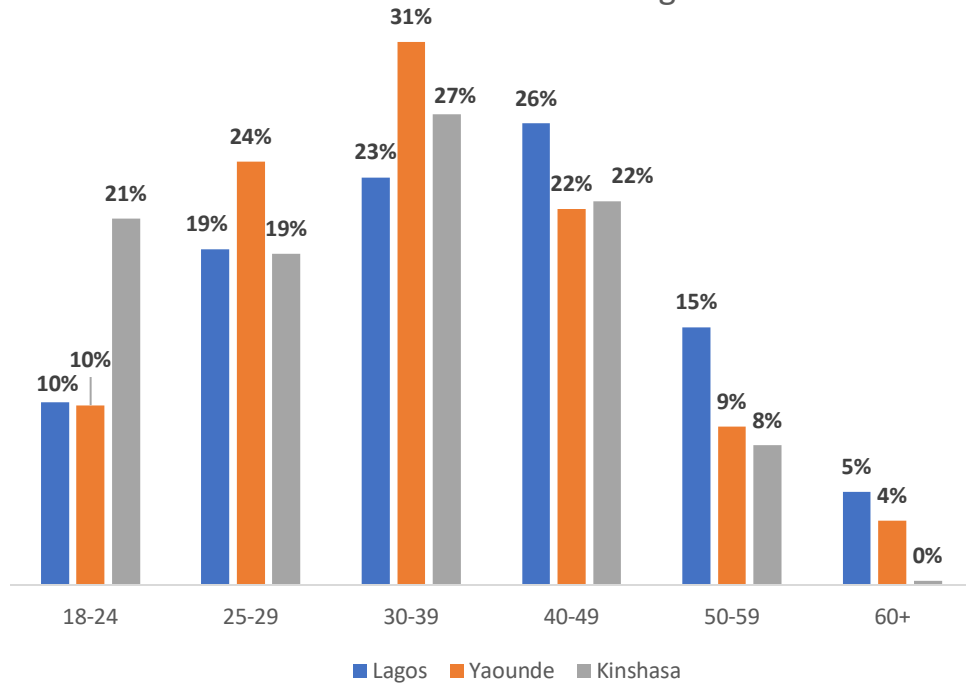
FAST-TRACK CITIES QUALITY OF CARE SURVEY

- Objective 6 of UNAIDS-IAPAC Fast-Track Cities Project:
 - *‘Assess the quality of care provided to people living with HIV in Fast-Track Cities’...*
- Fielded by IAPAC among PLHIV in 15 Fast-Track Cities
- 25 health facilities per city
- 55%-100% PEPFAR-funded facilities
- Survey focuses on 8 domains:
 - HIV understanding
 - HIV counseling
 - Linkage to HIV care
 - Retention in HIV care
 - ART and ART adherence
 - Secondary HIV prevention
 - Whole person care
 - **Interpersonal communication**

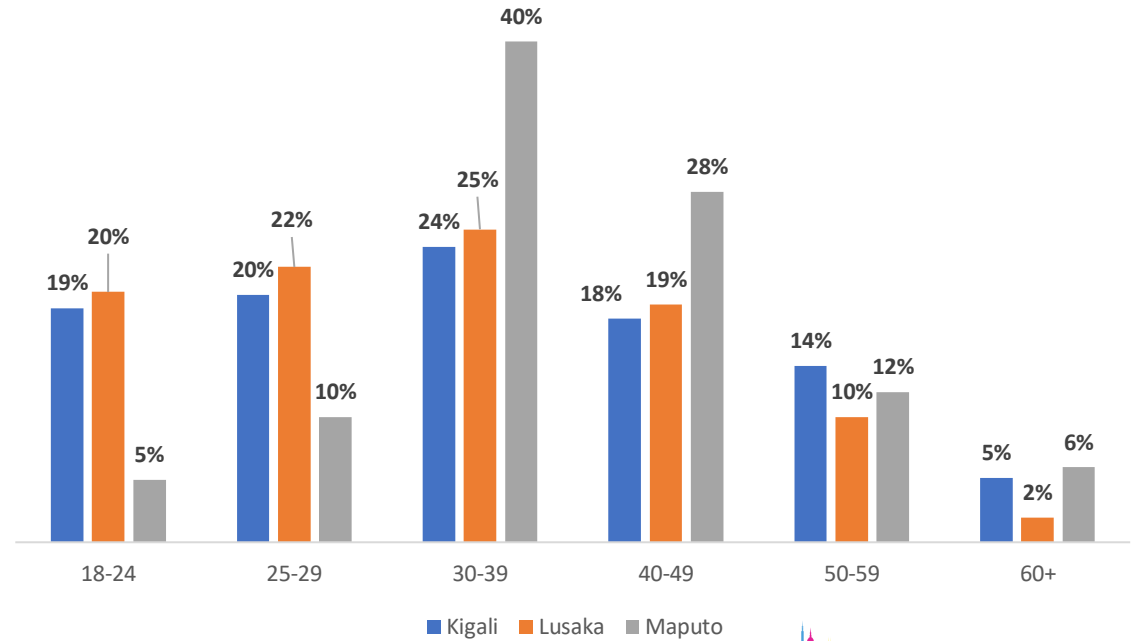
SURVEY RESPONDENT DEMOGRAPHICS

Number of Respondents						
Kigali	Lusaka	Maputo	Lagos	Yaoundé	Kinshasa	Jakarta
421	487	422	582	408	476	410

West and Central Africa: Age

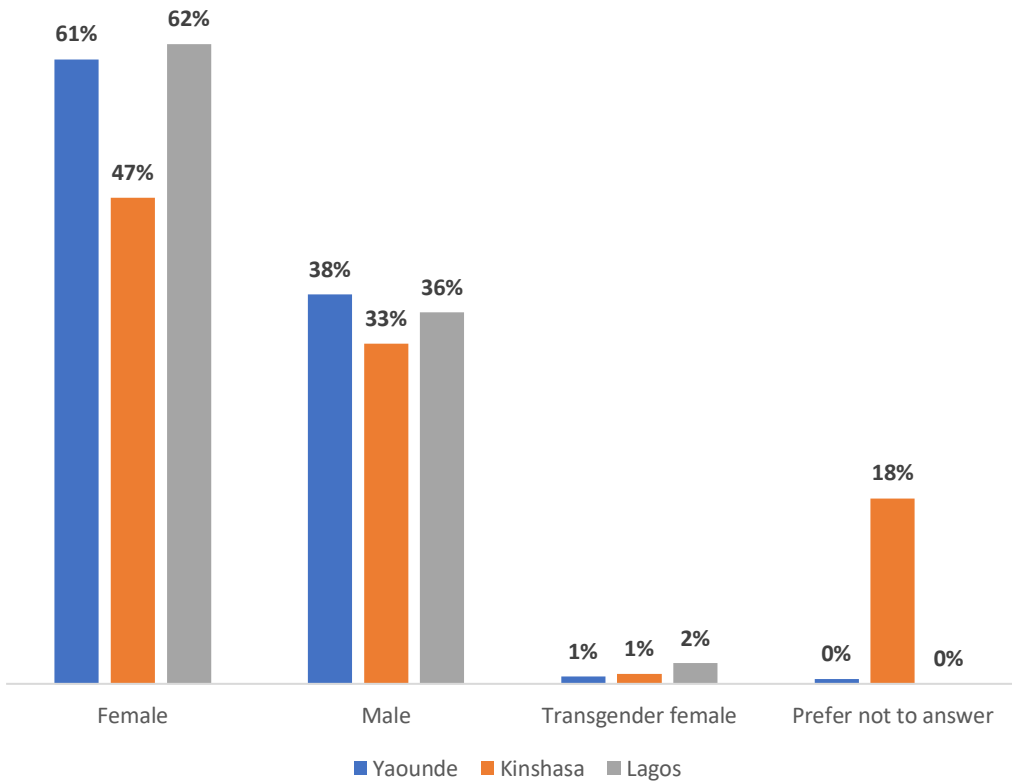


East and Southern Africa- Age

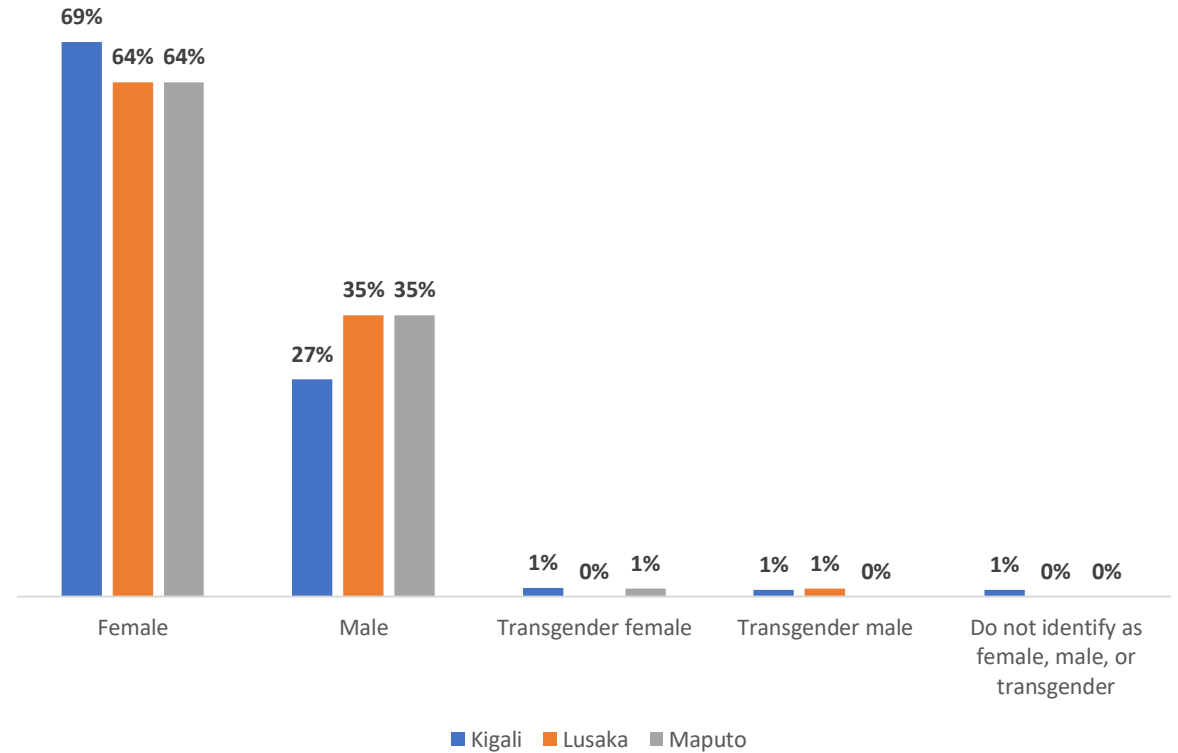


SURVEY RESPONDENT DEMOGRAPHICS

West and Central Africa: Gender

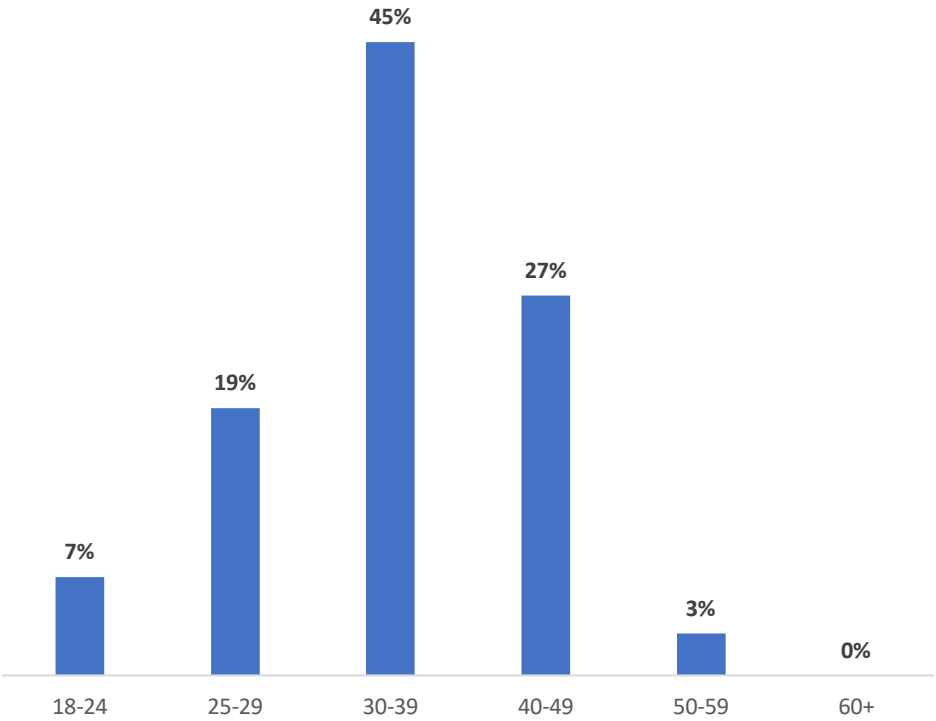


East and Southern Africa: Gender

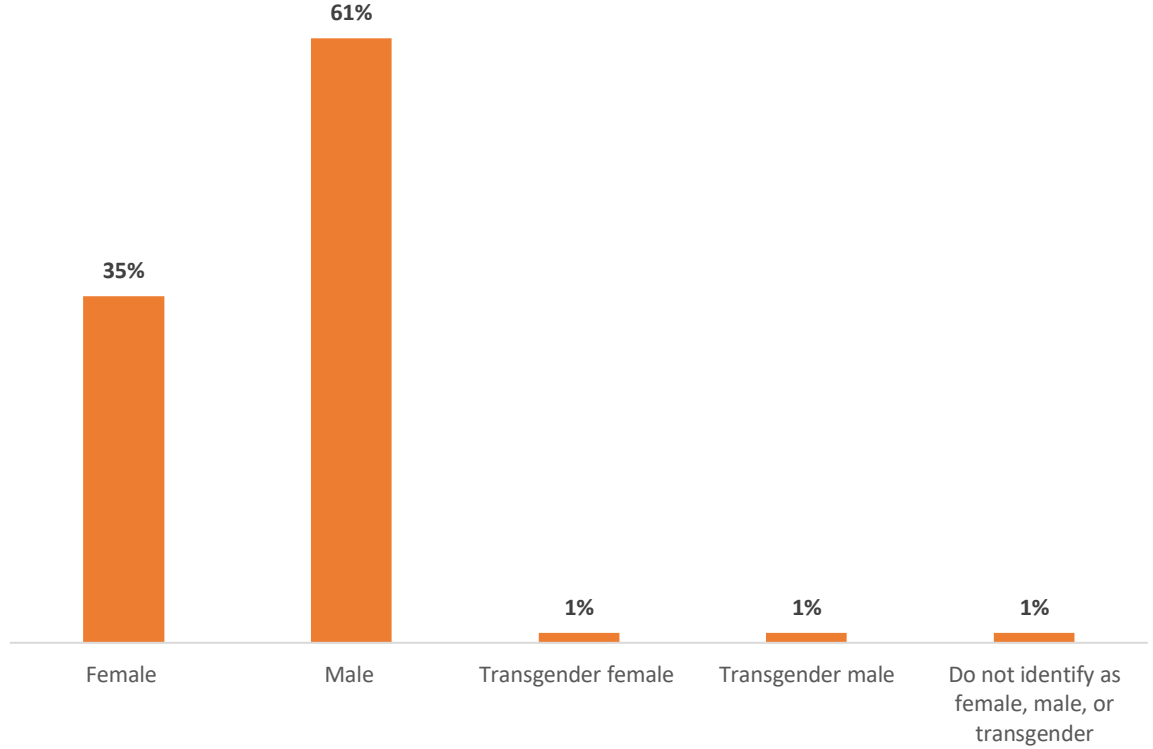


SURVEY RESPONDENT DEMOGRAPHICS

Jakarta: Age

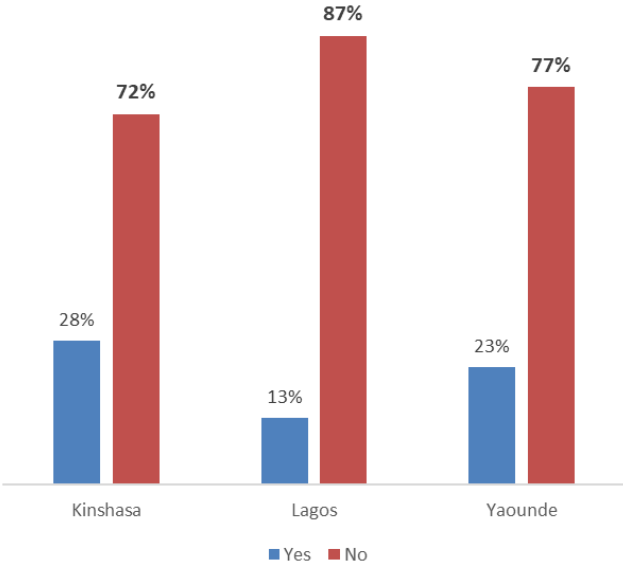


Jakarta: Gender

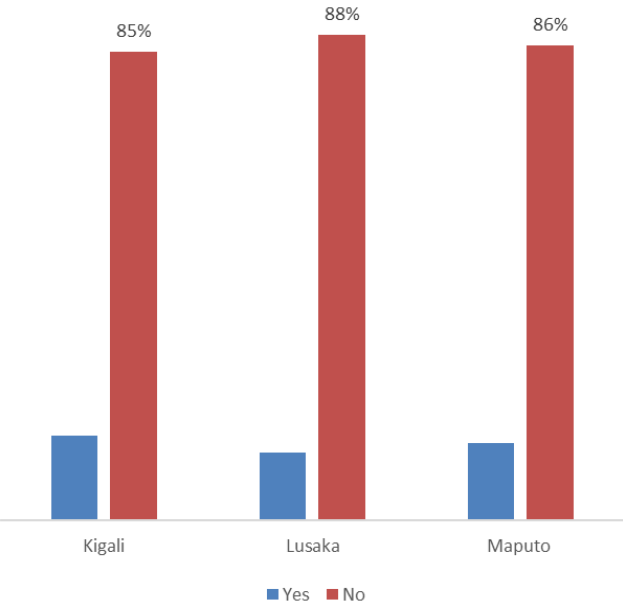


RESULTS: INTERPERSONAL COMMUNICATION

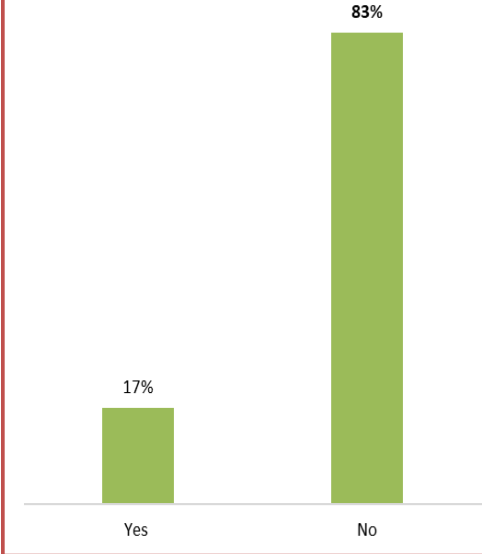
Feeling Unwelcome at Health Facility,
West and Central Africa



Feeling Unwelcome at Health facility,
East and Southern Africa

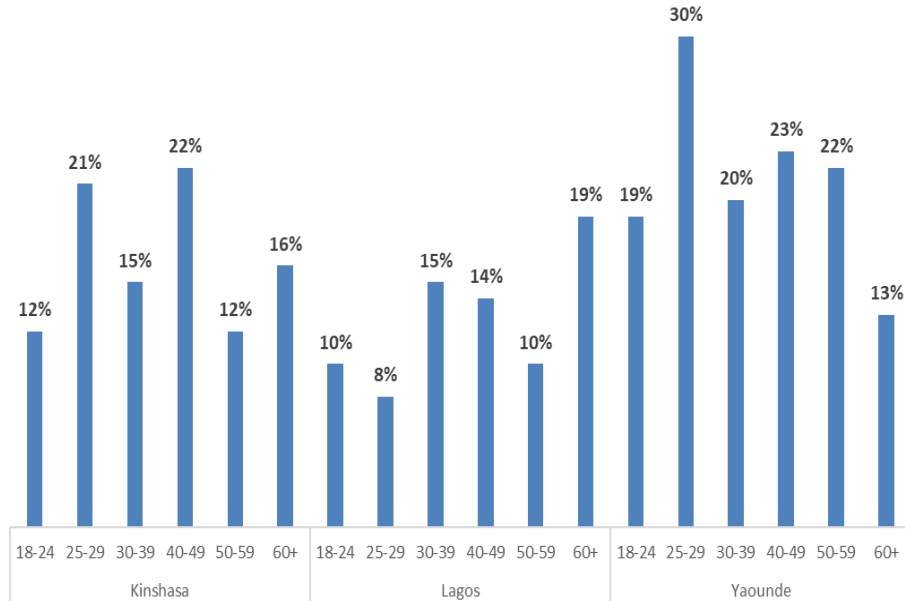


Feeling Unwelcome at Health
facility, Jakarta

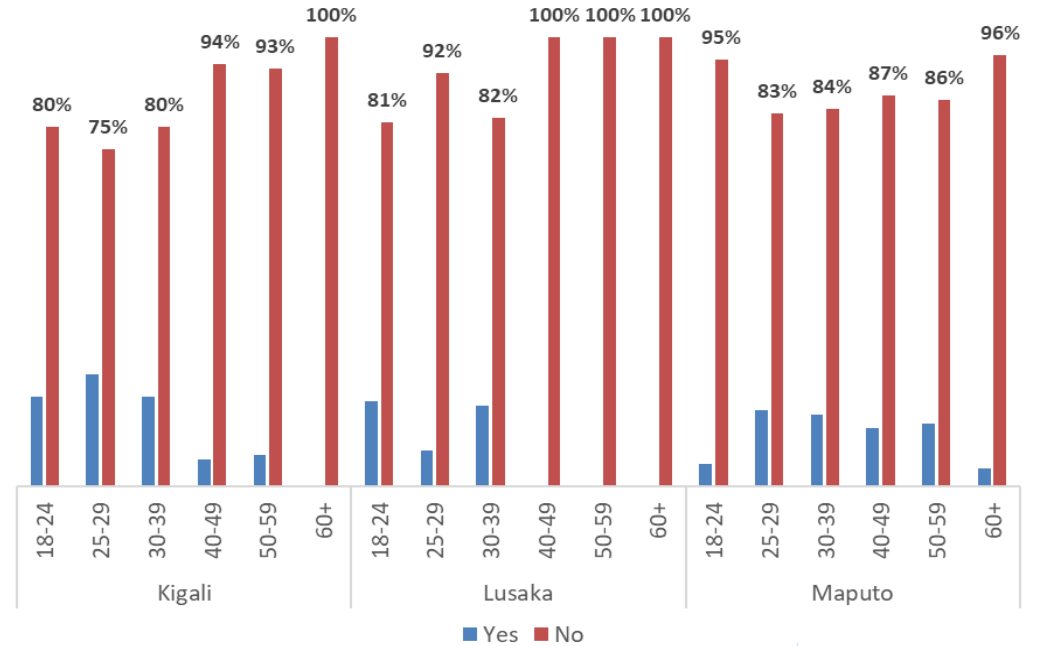


RESULTS: INTERPERSONAL COMMUNICATION

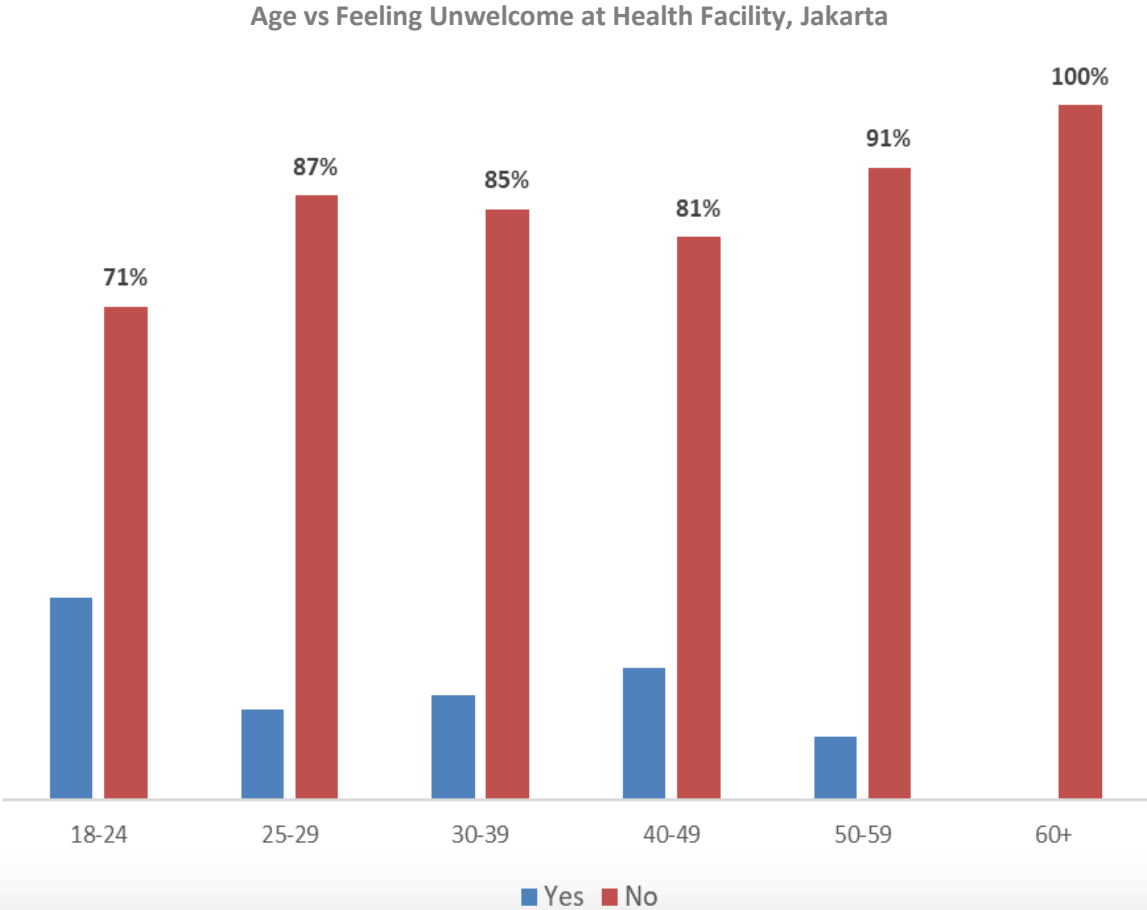
Age vs feeling unwelcome at health facilities WCA



Age vs feeling unwelcome at health facilities ESA

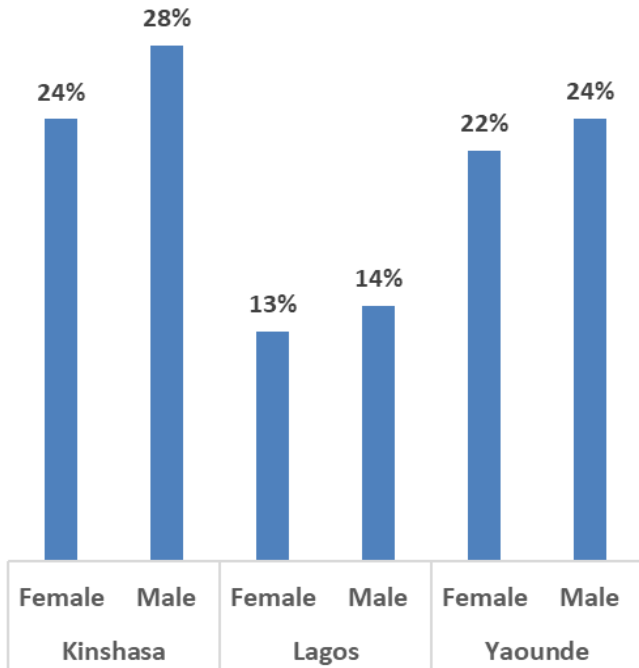


RESULTS: INTERPERSONAL COMMUNICATION

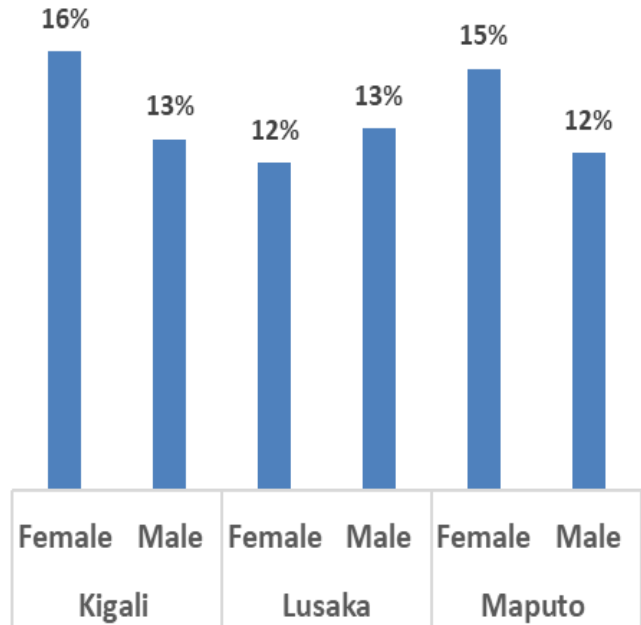


RESULTS: INTERPERSONAL COMMUNICATION

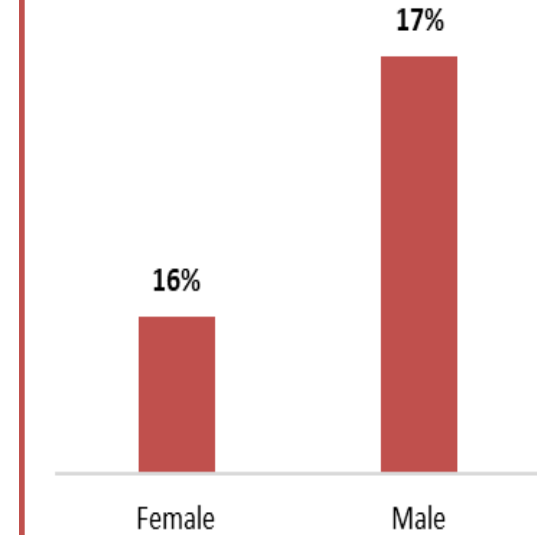
Gender vs Feeling Unwelcome at Health facility, WCA



Gender vs Feeling Unwelcome at Health facility, ESA



Gender vs Feeling Unwelcome at Health facility, Jakarta



CONCLUSION

- The results emphasize the urgent need to improve healthcare providers' verbal and non-verbal interactions in healthcare facilities.
- Ensuring a safe environment in health facilities that enables PLHIV, specifically key populations, to fully express themselves without prejudice and receive quality care tailored to specific needs.
- Establishment of platforms that encourage two-way dialogue between healthcare providers and PLHIV for collaborative efforts towards identifying effective/impactful interventions.
- Sensitization targeting community health workers on the various forms of communication and how they affect patient experience and in turn adherence to treatment.
- Mapping IPC approaches and practices and identifying gaps on each step of care continuum would benefit stigma and discrimination policies and interventions to improve the QoC in PLHIV healthcare settings.