



September 15-16, 2022 • Virtual

# Nurse led clinics

Christina Antoniadi, RN Chelsea and Westminster Hospital NHS Trust





#### Who can deliver the clinics?

Senior Staff Nurses (Band 6) – Supervision by Consultant

Nurse Practitioners (Band 7) – Prescribers – Consultant supported

Advanced Nurse Practitioners (Band 8) – Prescribers, Independent





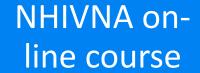
### **Education**



Klick competences











STIF - Course





#### What is a nurse-led clinic?



**KLICK: ANNUAL OR BI-ANNUAL REVIEW 10 CLINICS PER WEEK** 



INJECTABLES CLINICS 1-2 CLINICS PER **MONTH** 

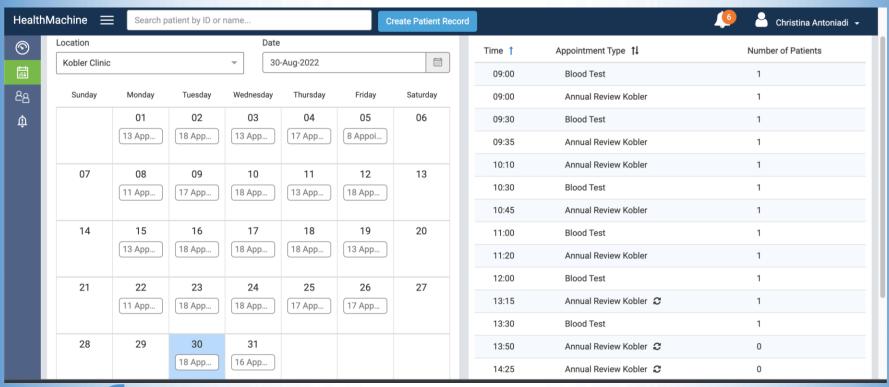


**FACE TO FACE APPOINTMENTS 5 CLINICS PER WEEK** 





# How does a typical day look like?









#### **Medical Proforma**



#### **Patient Profile:**

- Past medical history
- Concurrent medication
- Possible problems/side effects



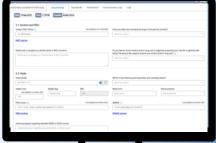
- Mood and support

Wellbeing 1:

- Alcohol and RDU

- Biometric data







#### Wellbeing 2:

- Sexual Health
- Women's Health
  - Vaccinations

- Consultation - GP letter

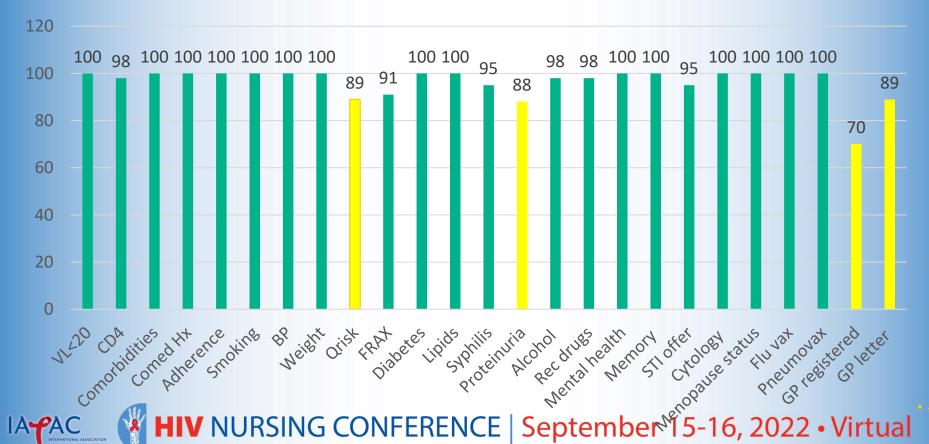








# Klick - all metrics - Clinical audit 07-08/2022, n=40



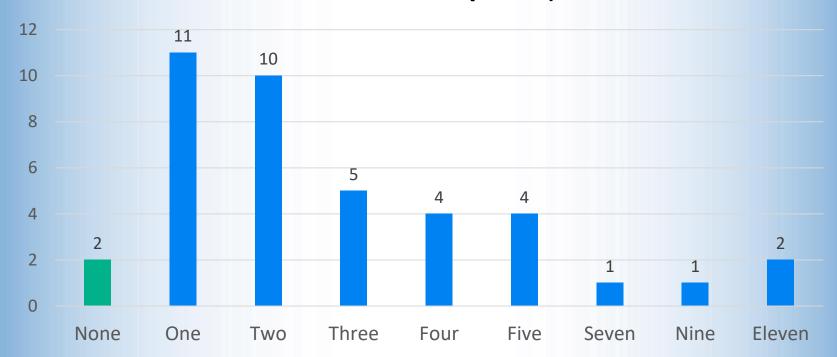
### Klick vs National audit 2018







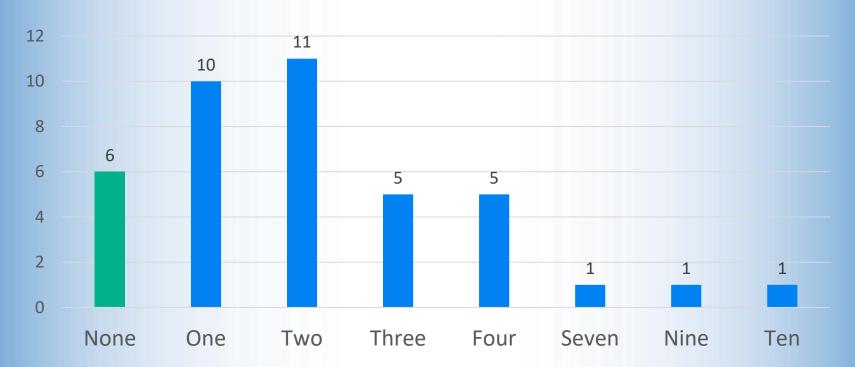
# **Cohort complexity: polypharmacy** Clinical audit 07-08/2022, n=40







# **Cohort complexity: Comorbidities (34/40)** Clinical audit 07-08/2022, n=40









# Tools we use during consultation

FRAX score

https://www.sheffield.ac.uk/FR AX/tool.aspx Liverpool university DDIs

https://www.hivdruginteractions.org/checker

QRisk3

https://grisk.org/three/index.php/

PHQ-9 Depressio n

https://patient.info/doctor/patient-health-questionnaire-phq-9



https://assets.publishing.service. gov.uk/government/uploads/syst em/uploads/attachment\_data/fil e/684828/Fast\_alcohol\_use\_scr eening test FAST .pdf/

GAD-7 Anxiety

https://patient.info/doctor/ge neralised-anxiety-disorderassessment-gad-7







### Who do we refer to?

Women

- Women clinic
- Menopause clinic

Psycho-Social wellbeing

- Peer Support
- Mental Health/HIV CNS
- Psychological service
- Community organisations

**Physical** Wellbeing

- Dietician
- Physiotherapy

Comorbiditie

- Cardiology clinic
- Th clinic
- Hepatology clinic
- Neurology clinic
- Over 50s
- Metabolic clinic

Sexual Wellbeing

- Sexual health clinic
- Anoscopy clinic
- **Smears**

**GP** 

- Coordination of care
- Referrals to other specialties
- Vaccinations





**HIV NURSING CONFERENCE | September 15-16, 2022 • Virtual** 



# Benefits for nurses, services and patients



**Personal development** 

Increased work satisfaction

**Independent working** 





Better triage of patients

**Patient Satisfaction** 

**Cost-effectiveness** 

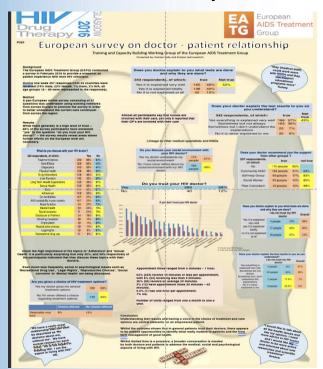






### What patients say:

#### Damian Kelly for EATG at Glasgow HIV Drug Therapy in 2016



What do you discuss with your HIV doctor?			
342 respondents, of which:		Yes	No
Treatment Options	233	68%	32%
Side Effects	205	60%	40%
Diagnostics	193	56%	44%
Physical health	166	48%	52%
Drug Interactions	156	46%	54%
Liver Function	142	42%	58%
Long Term Health Expectations	135	39%	61%
Sexual Health	122	36%	64%
Diets	114	33%	67%
Adherence	109	32%	68%
Co-morbidities	107	31%	69%
ARV availability in your country	107	31%	69%
Renal function	94	27%	73%
Mental health	83	24%	76%
Social concerns	71	21%	79%
Disclosure to Partners	54	16%	84%
Smoking Cessation	48	14%	86%
Employment	39	11%	89%
Reproductive choices	38	11%	89%
Legal rights	32	9%	91%
Recreational drug use	31	9%	91%







90%

Positive experience booking appointments

77%

Klick superior
or more
preferable than
previous
booking system

# **Patient Survey 2021**

**70%** 

Patients use multiple features of app

>80%

Rate all core features as extremely important or important

#### Patients reported high satisfaction with the service overall

"Fast, efficient, convenient. Much better than being on telephone hold for 30-minutes. Frees up staff to do other things"

"Was a pretty seamless experience"

"Smart and confidential"

#### Patients felt in control

"I feel in control and empowered to take part in my care"

#### Patients appreciated user-focused technology

"Very user friendly application, focussing not only around healthcare professionals safety but most importantly focusing on patient quality of care"

Most patients wanted the option of virtual consultations









### Patient Survey 2021 – Nurse-led Consultations

How would you rate your experience of the Annual Review consultation with an experienced nurse?

Answered: 85 Skipped: 23 Strongly 50% positive 35% Positive Neutral 85% Strongly positive or Negative positive experience "There was plenty of time to go through each item and there was not the feeling of holding up a doctor from seeing another patient."

>50% felt the level of care provided by the nurse consultation was superior or preferable to the mainstream/historic service

> "I would be happy to have Annual Review consultation with Nurse, but wish to have this particular one with Consultant as I want to discuss changing treatment."





Strongly negative





# Thanks to everyone who has contributed to Klick...

#### **Klick Core Team**

Dr Sara Day ● Becki Wilkins ● Yodit Fissahaye-Yimer ● Dr Ana Milinkovic ● Dr Paul Holmes ● Caroline Rae

#### Everyone by name:

Chelsea and Westminster Hospital • Martha Alexander • Christina Antoniadi • David Asboe • Sheena Basnayake • Marta Boffito • Paul Burns • Ruth Byrne • Matt Carton • Christina Casley • Jon Clarke • Yemi Daramola • Sara Day • Marta Donadel • Michael Dowden • Jasmine Eaton • Sophie Edmondson • Jovan Edwards • Yodit Fissahaye-Yimer • Gary Fountain • Abeba Gebreselassie • Adam Gray • Jamie Hardie • Alex Harvey • Viv Heaslip • Chris Higgs • Paul Holmes • Natalie Lindsay • Nayan Kalnad and Avegen Team • Tony Kerley • Don Kurland • Paula McDonagh • Alan McOwan • Ana Milinkovic • Debbie Mina • Shannon Mina • Nadia Naous • Christina Nesheva • Lawrence O'Connell • Sam Ohene-Adomako • Olayinka Olaonipekun • Danielle Ormorod • Sangeeta Patil • Joe Phillips • Aaron Pond • Daniela Popescu • Caroline Rae • Javier Rubio • Ross Taylor • Kevin Upshaw • Thom Van Every • Becki Wilkins • Laura Wilson • Ryan Whyte • Noor Zafar •

#### **ViiV Healthcare Team**

Thom Van Every and Christina Nesheva Sangeeta Patil and Aaron Pond Avegen Team
Nayan Kalnad and the rest of the team

### Special thanks to our patients who have embraced Klick





# Special thanks

- To Dr Sara Day for providing all the data and conducting the clinical audits, for her support and enthusiasm
- To Caroline Rae for all her help and support throughout
- To Becki Wilkins and Yodit Fissahaye—Yimer for training me and signing me off, for all their support

