“Success Stories from the US South”

The Evolving Case of South Carolina:
Leveraging RW & Other Resources to Improve Linkage to and Retention in Care
Collaborative & Coordinated Strategies

**RW/ADAP**
- **RW & ADAP (Care, Treatment and Medications):**
  - Needs Assessment, Contracts & plans
  - Insurance
  - Housing
  - Transpiration
  - Onboarding & related Technical Assistance
  - Monitoring, Data & Evaluation
  - Specialized Medical Case Management
  - Outreach
  - Continuous Quality Assurance
  - Website
  - Other
- Data to Care

**COMPLEMENTARY**
- Integrated HIV planning
- HIV Testing and Linkage
- HIV Prevention Evidence Based Interventions (EBIs)
- STD and Partner Services
- Social Work
- Nursing and Clinical Support
- STD/HIV Hotline
The Backbone of the SC RW/ADAP Program

**RW Part B Team**
- **Leigh Oden** (Program Manager = 4):
  - Contracts/Fiscal, Grants
- **Christal Davis** (RW/ADAP Solutions and Innovations Manager)
- **Tangee Thomas** (Program Service Manager = 6):
  - Quality Assurance, SMCM, Outreach, monitoring & evaluation, Site visits, TA and Capacity Building Assistance, etc.

**ADAP Team**
- **Roshan McDaniel** (Program Manager = 10):
  - Program contracts and plans, coordination, enrollments, benefits management, data & evaluation, site visits and contract monitoring, TA and Capacity Building Assistance (CBA), etc.

<table>
<thead>
<tr>
<th>Data, Systems Analysis, Program Support &amp; Evaluation</th>
</tr>
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<tbody>
<tr>
<td>Specialized Medical Case Management</td>
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<tr>
<td>Outreach</td>
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<tr>
<td>Quality Assurance</td>
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<tr>
<td>Enrollment, Benefits Management, Peer Advocacy &amp; Support</td>
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<tr>
<td>Surveillance &amp; Data to Care</td>
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<tr>
<td>HIV Testing &amp; Linkage to Care, Partner Services, Social Work &amp; Nursing/clinical Support</td>
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</tbody>
</table>
# Outreach Workforce Summary: South Carolina (September 2017)

<table>
<thead>
<tr>
<th>Funding Sources for Outreach Staff</th>
<th># of Outreach Staff Funded</th>
<th># of Staff Hired (excluding vacancies)</th>
</tr>
</thead>
<tbody>
<tr>
<td>ADAP Rebates</td>
<td>33</td>
<td>28</td>
</tr>
<tr>
<td>Ryan White Part B</td>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td>Minority AIDS Initiative (MAI)</td>
<td>4</td>
<td>3</td>
</tr>
<tr>
<td>Public Health Workforce (Funded by ADAP Rebates)</td>
<td>8</td>
<td>4</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>45</strong></td>
<td><strong>37</strong></td>
</tr>
</tbody>
</table>

- **ADAP funded (formerly NHAS):** This includes Outreach Specialists and Specialized Medical Case Managers.
- **RW-B funded:** This includes staff that were hired/in place at agencies that did not qualify for ADAP funded staff but use RW-B funds for Outreach Specialists.
- **RW-B MAI funded:** These Outreach staff were in place already under RW-B MAI. Their focus has shifted to the jails within their service areas, which covers 50% of jails in the state. RW-B MAI Outreach also includes the long-standing statewide Prison Discharge Planning Program (1 FTE).
- **Public Health Workforce:** These are newly hired health department employees who conduct outreach to PLWH who have never been linked to a RW care provider. (i.e., no RW provider will be looking for them without this workforce in place).

Above is a summary of combined workforce, including those funded from ADAP Rebates Workforce Expansion. The South Carolina Workforce Expansion for PLWH not in care includes: Outreach, Specialized Medical Case Management, and Data to Care.
Central Office Program and Complementary Support Personnel

DIVISION STAFF = 50
RWPB = 16.5
ADAP = 10.5
Testing & Linkage (coordination) = 4
HIV Planning Council = 4
Surveillance & Tech. Support = 16
Partner Services ≈ 15
Clinical Support ≈ 12
Funded RW/ADAP Programs: 14
Funded HIV Prevention Programs: 11
A Triangulated Framework for Retention in Care

Ryan White Outreach & Specialized Medical Case Management Program work in collaboration to prevent PLWHA from falling out of care.

Data 2 Care, DIS and Social Workers work in tandem to identify and relink PLWHA who have fallen out of care . . . back into care.

PoV²

RW OR & SMCM

D2C & PS

Retain In

Return To

R²C (CARE)

An ongoing, uncompromising support system (see next slide)

D²C = Data to Care
OR = Outreach
SMCM = Specialized Medical Case Management
PS = Partner Services
R²C = Retention/Return to Care
Retention in Care Support System

- **Ryan White Part B:**
  - Outreach
  - Specialized Medical Case Management
- **ADAP** (Sustained med support, adherence, Relink!)
- **Data to Care** (Relink!)
- **HIV Prevention** (Test, Timely Linkage, EBIs)
- **Hepatitis C** (co-counseling and [re]referrals for [re]linkage; meds)
- **STD and Partner Services** (Referrals, [re]Linkage)
- **Social Work** ([re]referrals, [re]Linkage)
- **Nursing and Clinical** ([re]referrals, [re]Linkage)

- **HIV Planning Council:**
  - Coordinated Needs Assessment
  - Integrated SC HAS Plan
- **Surveillance & Technical Support:**
  - Surveillance Data
  - Molecular HIV Surveillance Data
- **Data and Evaluation**
  - Provide Enterprise monitoring, evaluation, analysis and reports
- **CBA and TA:**
  - In-house, Local, National
- **QUALITY ASSURANCE, MONITORING & FEEDBACK!**

**Leadership Support & Buy-in | Community and Patient Support & Buy-in**
The Cogs That Move Our Efforts

A Disparate but Interwoven SYSTEM of Interconnected and Interacting Systems!

A robust system of contracted community, Health Care Organizations, and academic clinical partners that continually work together and with the Program to sustain quality, efficiency and effectiveness!

A centralized RW-ADAP program, with full systematic and proactive leadership support and buy-in, with core staff that is dedicated, experienced, highly trained and motivated!

An Integrated HIV Prevention Council made up of a statewide process, with assurances for parity, inclusion & representation of the infected, affected, interested and concerned + HRSA Support!
Thank You!

For further information, please contact:

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