



Callen-Lorde Community Health Center

HIV Treatment Cascades and Quality Improvement Plan

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ABOUT US

Services

- **Primary Medical Services**
- **Mental Health Services**
- **Dental Services**
- **HIV Specialty Care**
- **Enabling Services**
(Including Care Coordination and Health Education)

Patients

14,974

2,742

2,389

4,165

6,921

Visits

53,488

25,815

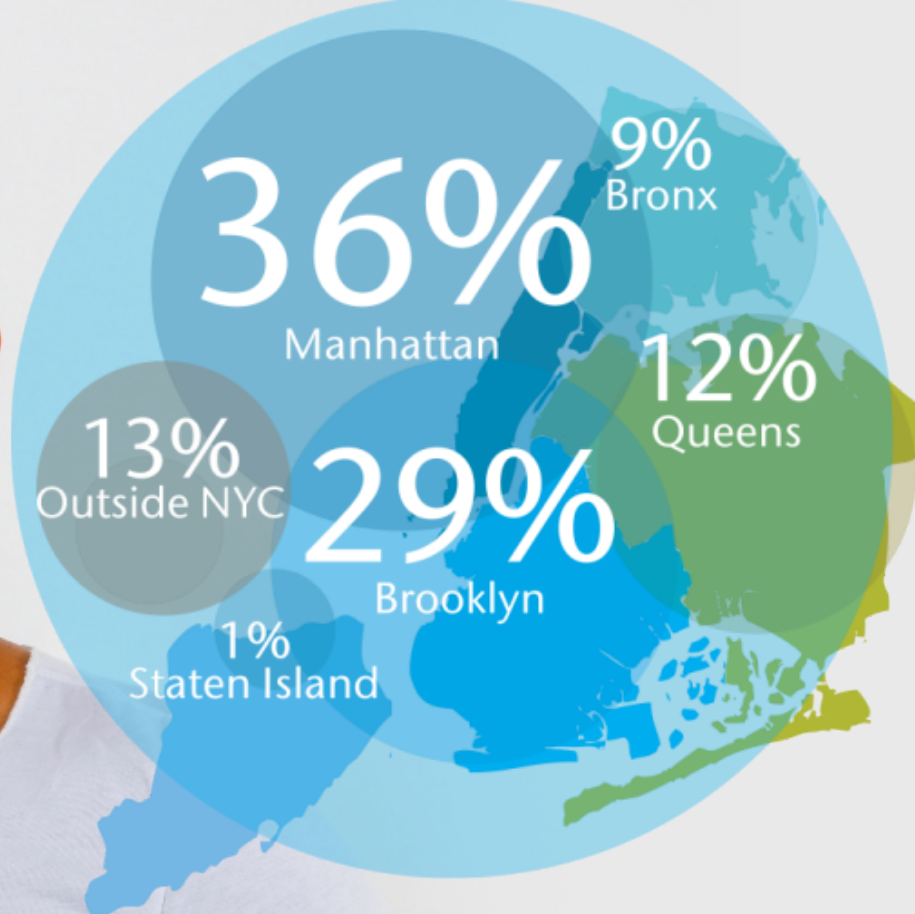
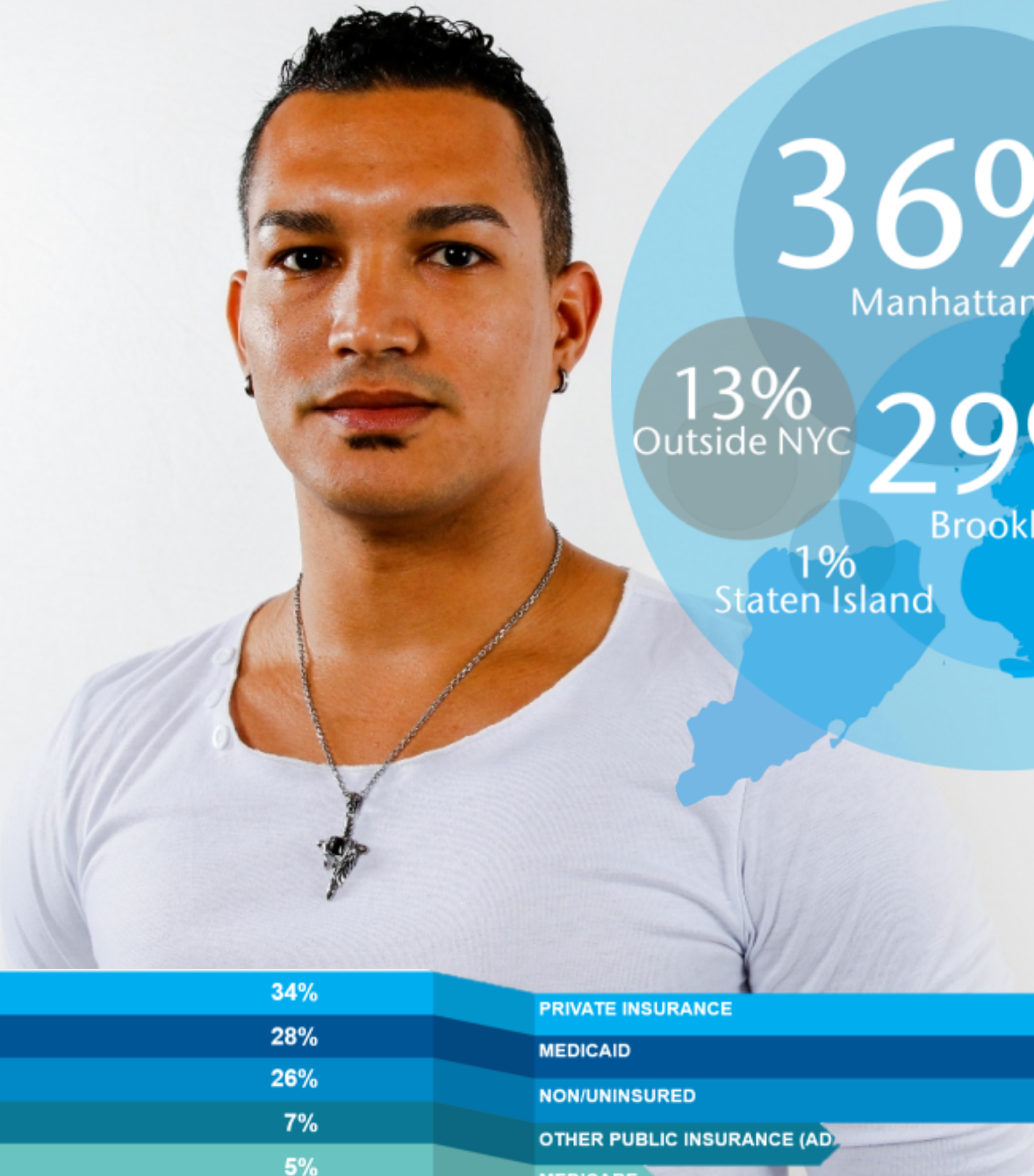
9,093

19,269

15,654

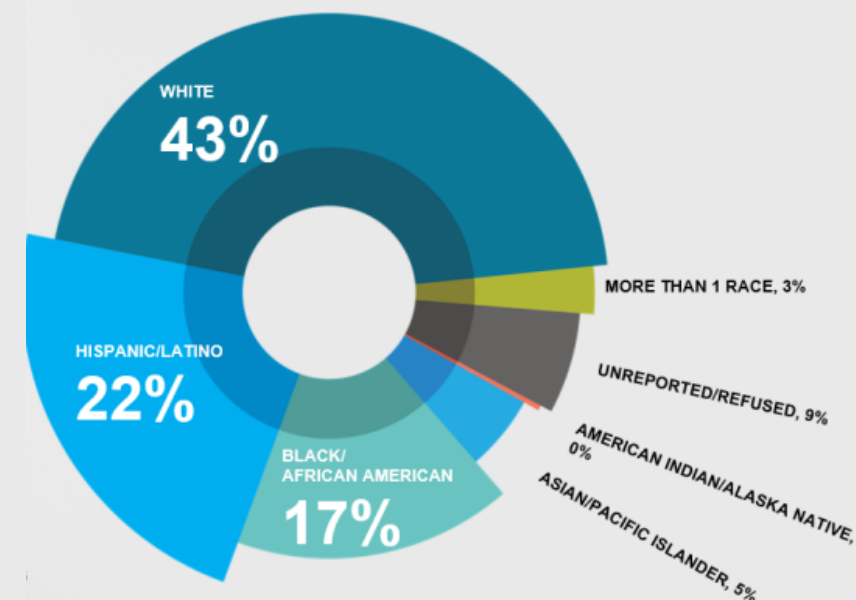
OUR MISSION

Callen-Lorde Community Health Center provides sensitive, quality health care and related services targeted to New York's lesbian, gay, bisexual, and transgender communities — in all their diversity — regardless of ability to pay. To further this mission, Callen-Lorde promotes health education and wellness, and advocates for LGBT health issues.

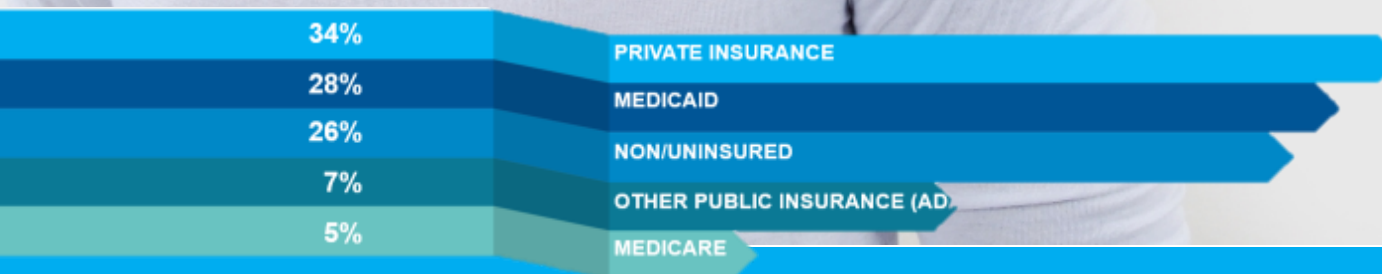
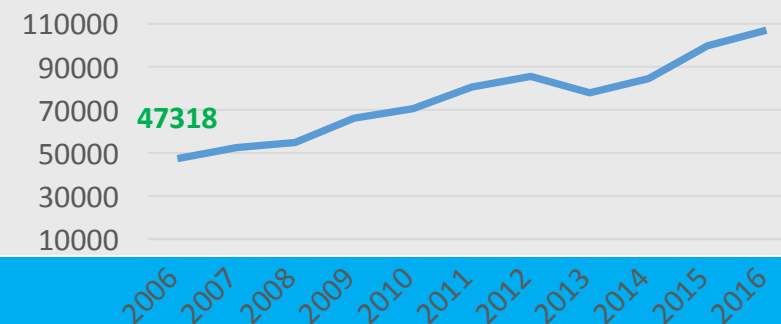


Where are we:

- Callen-Lorde 18th Street
- Thea Spyer Center at Callen-Lorde 17th Street
- Callen-Lorde Bronx
- COMING SOON : Callen-Lorde Brooklyn



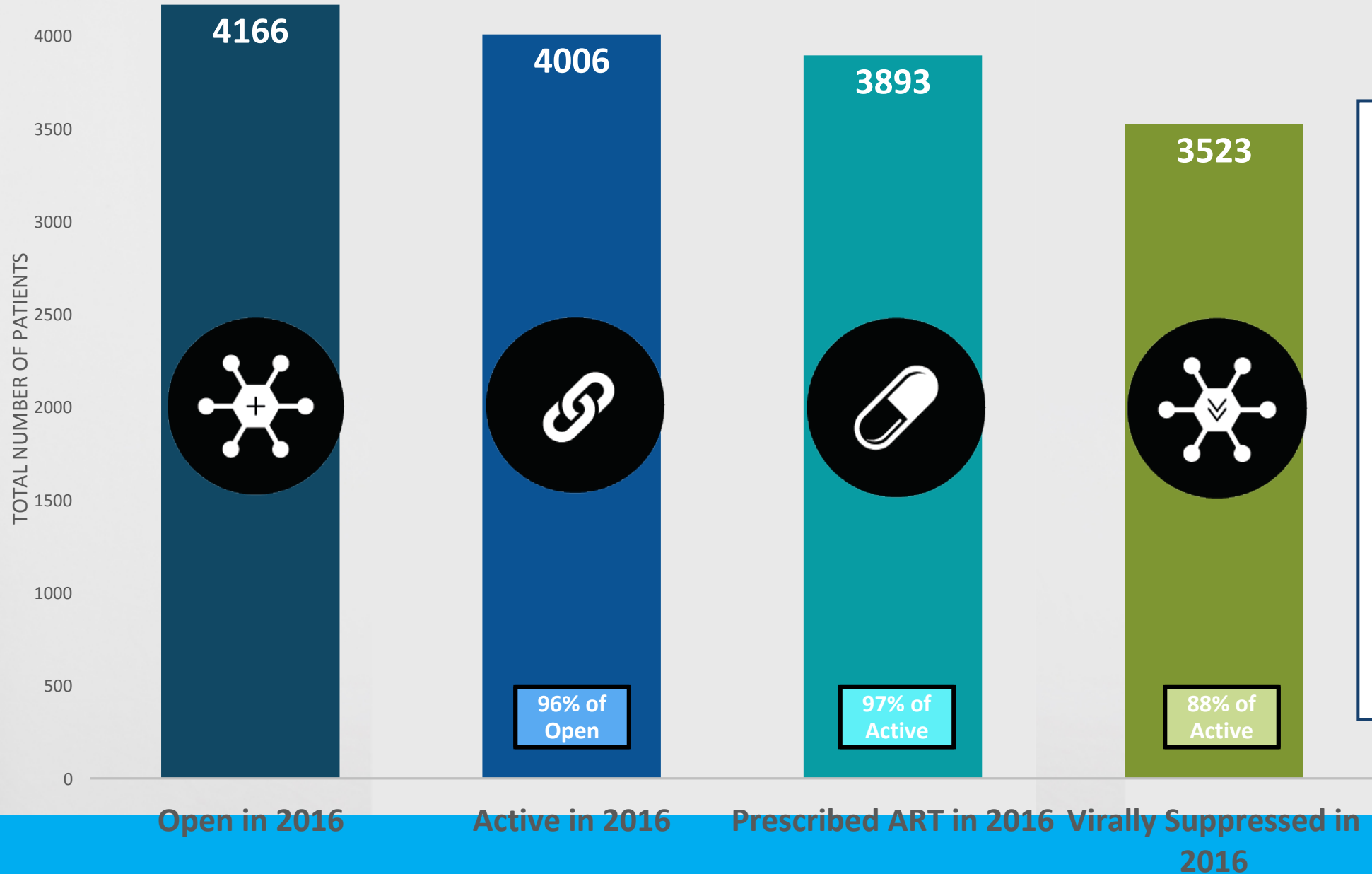
TOTAL CLINICAL VISITS 107002



HIV Treatment Cascades

Callen-Lorde Community Health Center

2016 HIV Treatment Cascade [By End of 2016]



Open - # of Pts living with HIV who received services from Callen-Lorde during 2016

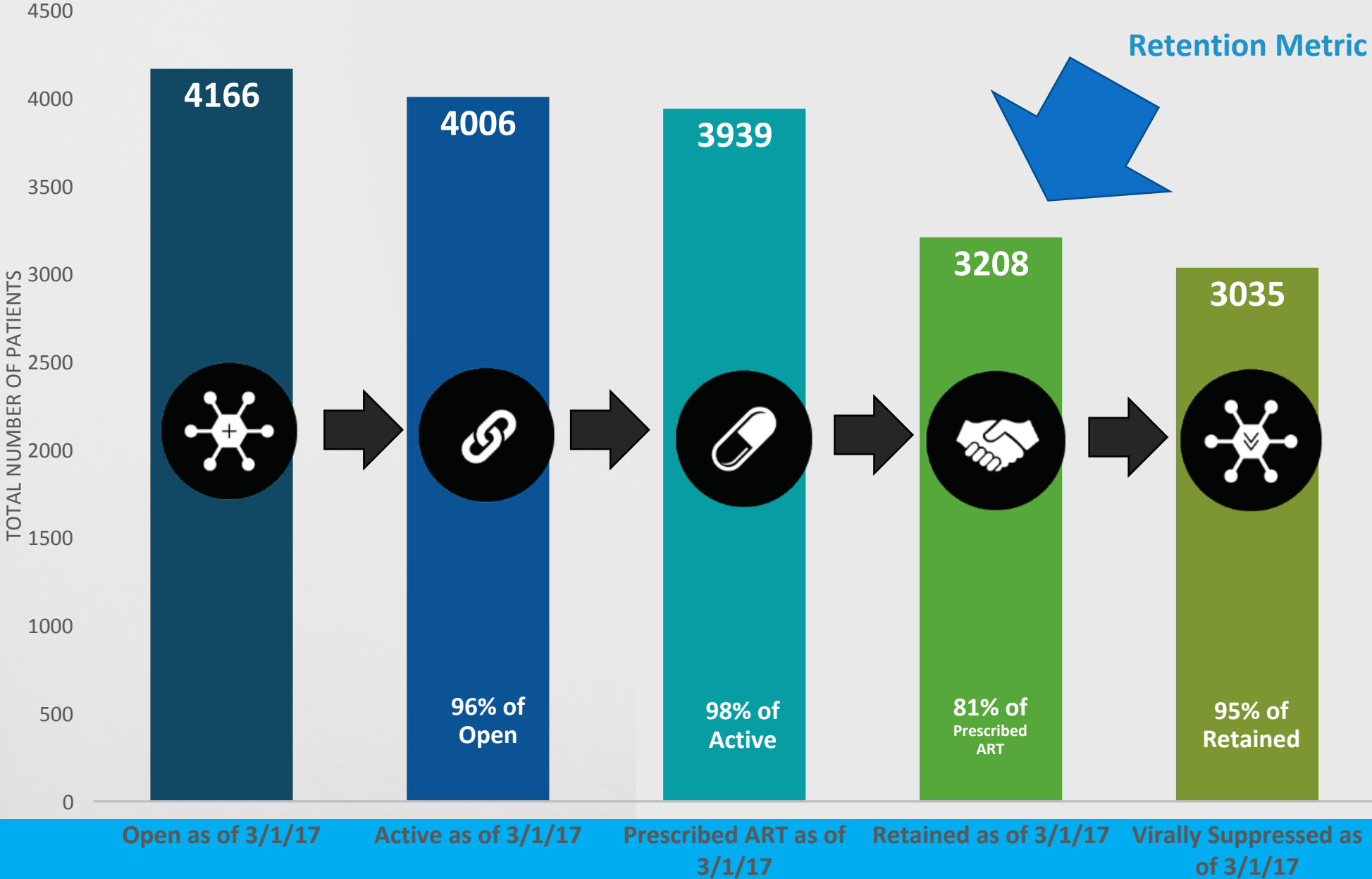
Active - # of Open Pts who received HIV Primary Care services from Callen-Lorde during 2016

Prescribed ART - # of Active Pts prescribed ART during 2016

Virally Suppressed - # of Active Pts with a HIV viral load less than 200 copies/mL at last HIV viral load test of 2016

[Source: Callen-Lorde Community Health Center's electronic health records]

Callen-Lorde Community Health Center
Live Cohort Cascade through March 2017



HIV Treatment Cascade Interventions Targeting Retention

**Same Day Linkage and Rapid
Treatment Initiation for Newly
Diagnosed Patients**



**Enhanced Collection of
External PCP Status**

Primary Care	
Where do you get your primary (basic) medical care?	
Name of clinic/hospital/practice: _____	
Provider Name: _____	Phone Number: _____

**Population Health's Viral Load
Suppression Project**



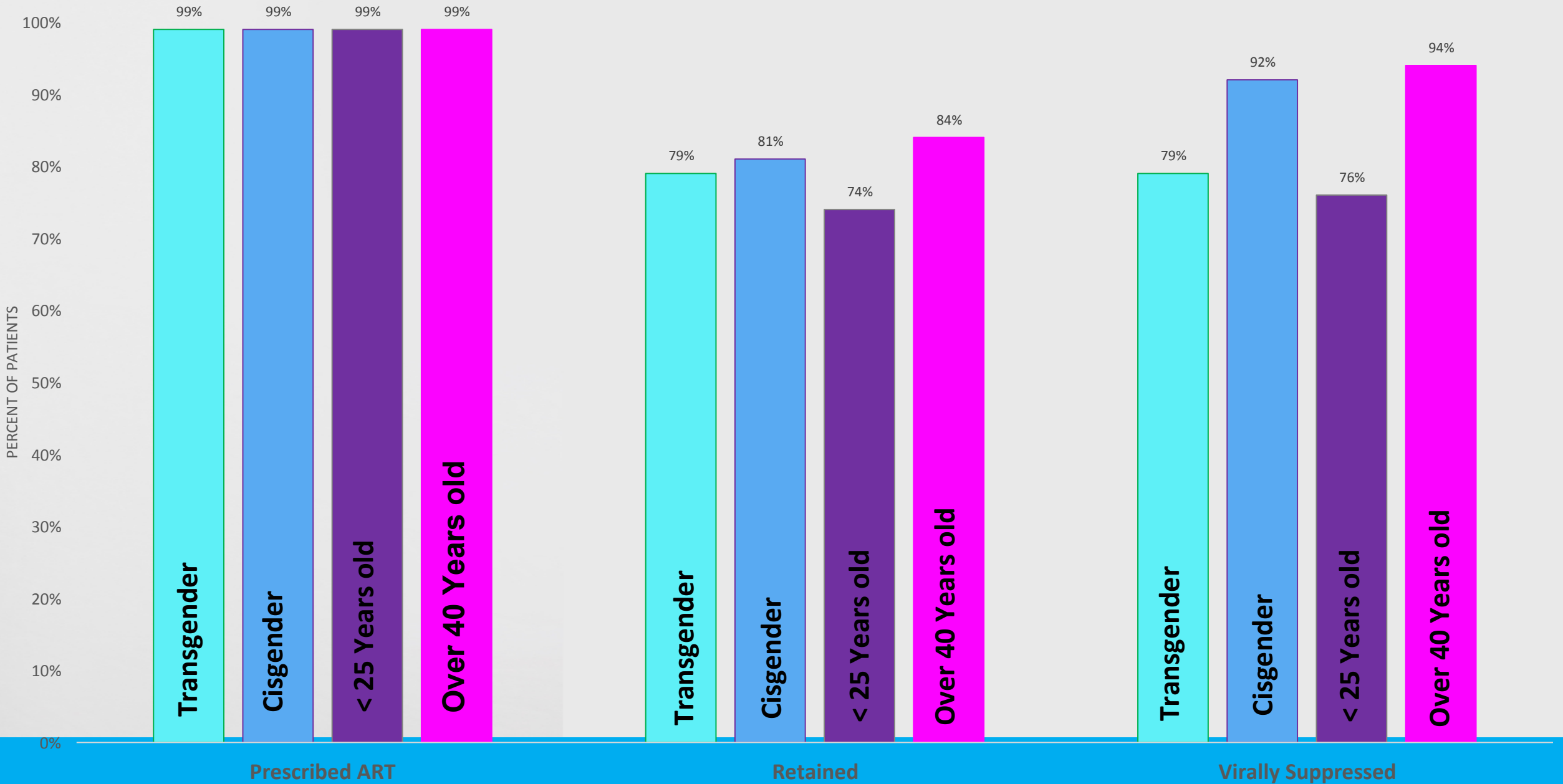
**Open access Model for
Patients that the Traditional
Model doesn't Work**



HIV Treatment Cascades Subgroup Analysis

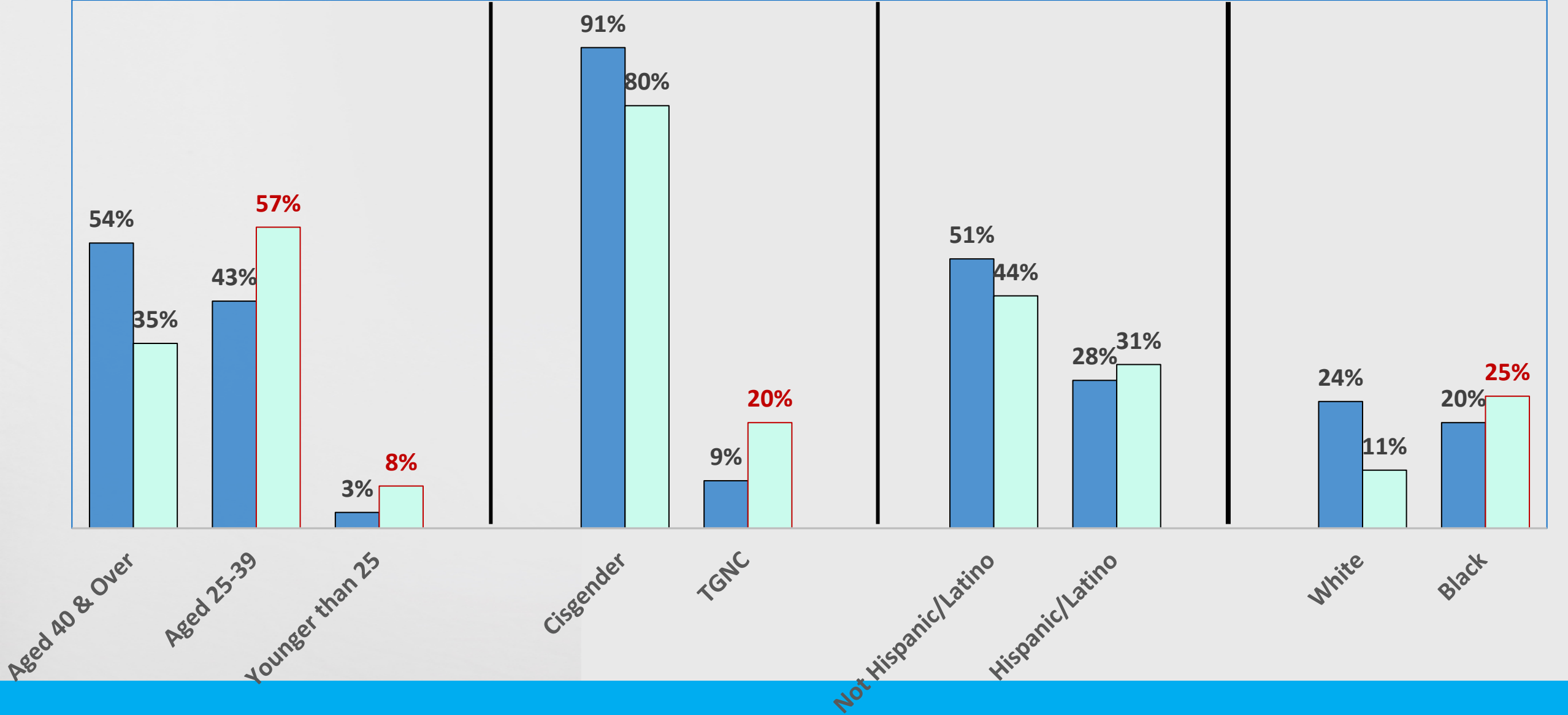
Callen-Lorde Community Health Center

2016 HIV Treatment Cascade Subgroup Analysis



Callen-Lorde Community Health Center 2016 Viral Load Burden by Population

■ Total Percent of HIV Primary Care Patients □ Total Percent of Virally Unsuppressed Patients



HIV Sub Analysis Treatment Cascade Interventions for targeted subgroups to improve retention AND Viral Suppression

Open access Model for
Patients that the Traditional
Model doesn't Work



Population Health's Outreach
and Engagement Project to
Connect Patients to Care
Coordination Programs



DSRIP "Undetectables"
Incentive Program for
Youth and Patients of
Trans Experience



Questions?

Thank You

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